

New process for ordering VGM weighing as of 1 October 2025

Shipping Company Customers:

Contact PIC IT to set up the VGM service.

Email: support@picit.dk

Phone: +45 8730 8020

Other Customers:

1. Contact CMP at gate.dk@cmport.com to request customer registration.
 - Provide company details: Name, address, VAT number (CVR), bank information, etc.
 - Optionally, attach a proforma invoice.
 - Write "New VGM Customer" in the subject line.
2. CMP will approve and register you as a customer with a customer ID (Agreement ID) and associated email address.
3. CMP will then send you instructions and login details for the website, where you can place VGM certificate orders in the future.

Billing is done monthly in arrears.